

## **QUALITY POLICY**

H. Kamerlingh Onnesweg 10 2408 AW Alphen aan den Rijn The Netherlands

**COLOR CONTROL BV**'s field of activity is manufacturing of machines and general used equipment, manufacturing of *electronics and electronic components*, manufacturing of metallic constructions and of components of the metallic construction. **COLOR CONTROL BV**'s management considers the satisfaction of its clients' requirements a primordial element, defining for its activity.

Management is committed to understand clients' requirements and the expectations, expressed or not by them. In this regard, the management defines the following quality policy, appropriate for the purpose:

- Maintaining and continuously improving a quality management system in compliance with the requirements of the EN ISO 9001:2015, periodical evaluation of the objectives status and the operating of the system. Establishing new objectives and continuously adjusting the policy within the quality field.
- ➤ Establishing and maintaining a good relationship with all bearers of interest (clients, suppliers, employees, collaborators, the owner of the company) meaning to satisfy the need of each one of them. Earning the clients' trust in the company's capacity to offer permanent and constant quality services. In case of any complaint, our reaction will be immediate to remedy.
- Raising awareness with the entire staff in order to understand and adopt company's quality policy. It tends toward a participatory organizational culture in with the staff will be informed regarding the decision making. The focus will be on training, continuously perfecting and on co-interest them in order to obtain good results within the quality service field.
- ➤ Ensuring the resources necessary for the operating of the Quality Management System and continuous improvement through periodical analysis of its **performance and** efficiency.

Manager,

**Piet Otten** 06.04.2017